

16th November 2008

Dear Arrow Voice & Data Customers,

Effective 16/12/2008, the rental rate for Telstra ISDN services will increase due to price increases by Telstra.

The price increase will only effect Telstra Network ISDN service customers only.

Should you have any queries please call our Customer Service Team on 1300 305 794.

We apologies for any inconvenience caused.

Monthly Access Type	0mth	12 mths	24 mths	36 mths
ISDN 2 BL Complete Monthly Access	\$76.84	\$73.50	\$66.82	\$60.75
ISDN 2 BL Part	\$76.84	\$73.50	\$66.82	\$60.75
ISDN 2 Enhanced BL Complete Monthly Access	\$82.07	\$78.51	\$71.37	\$64.88
ISDN 10 channel service (per service)	\$371.14	\$355.00	\$322.73	\$293.39
ISDN 20 channel service (per service)	\$742.28	\$710.01	\$645.46	\$586.78
ISDN 30 channel service (per service)	\$990.00	\$970.00	\$940.91	\$855.37
ISDN 10/20/30 (for every subsequent 10 channels)	\$450.00	\$450.00	\$450.00	\$450.00
Payphone Access Service (PayphoneLine Complete)	\$43.20	\$42.30	\$41.50	\$39.90

Thank you,

Arrow Voice & Data Management